

Token Activation



Steps to Activate Hard Key-FOB Token

1. Log into Business Online Banking and go to My Settings.
2. Scroll to the Login & Security section and click "Edit" next to the Security Options.
3. In the security token section enter the serial number in the "Enter Credential ID" field.
Note: the serial number is located on the back of your hard token and begins with AVT.
4. Enter your Business Online Banking password in the "Current password" field.
5. Click Save to activate.
6. Now you're ready to use your token in Business Banking!

The screenshot shows a web form titled "Confirming your identity" with the following sections:

- By phone:** Includes a dropdown menu for country code (set to +1) and a text input field for the phone number. A link "+ Add another number" is below.
- By security token:** A blue box highlights this section. It contains the instruction "Use a VIP Access™ token to confirm your identity." and a text input field labeled "Enter credential ID" with a blue arrow pointing to it. Below are three links: "Where can I find the credential ID?", "What is VIP Access™ token, and how does it work?", and "How do I get a VIP Access™ token?".
- By email:** Includes a checkbox labeled "OFF" and the text "Receive one-time security codes by your primary email address, [Update primary email](#)".
- Current password:** Includes a text input field labeled "Password" and a "SHOW" link.
- Buttons:** At the bottom left, a blue box highlights the "Save" button, with a blue arrow pointing to it. A "Cancel" button is to its right.

To the right of the form are two images of hard key-FOB tokens. The top one is a black, oval-shaped device with a small screen and a yellow "VIP Access" logo. The bottom one is a similar device with a white label on the back showing a barcode and the text "My Token".